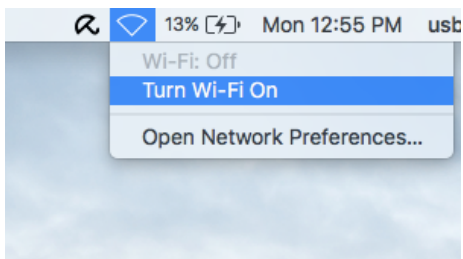
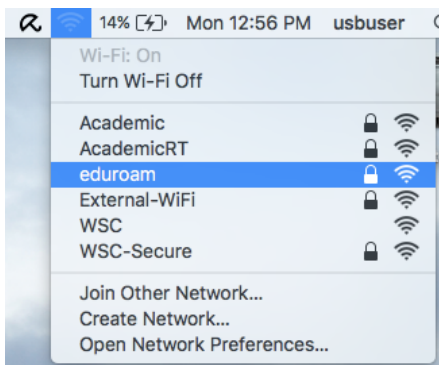


# Connecting to eduroam on macOS Devices at West Suffolk College

1. Open the Wi-Fi menu in the top right of the screen on your macOS device, and ensure it is turned on.



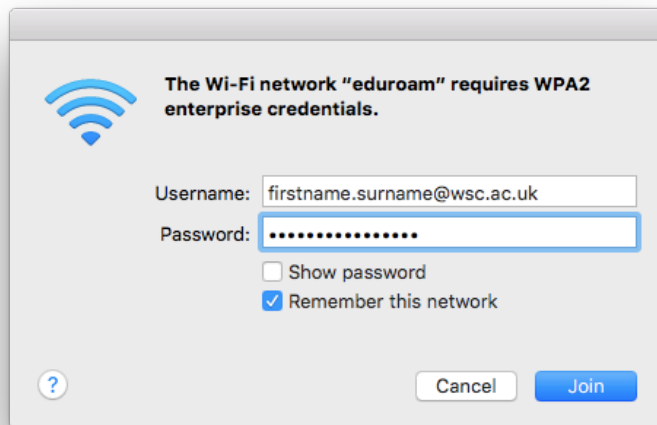
2. Choose 'eduroam' from the list of nearby Wi-Fi networks that appears.



3. A new window will appear prompting you for your Username and Password.

Enter your full West Suffolk College email address and your password. The email address and password are the same as the ones you use for all other West Suffolk College systems and computers.

Then click 'Join'.

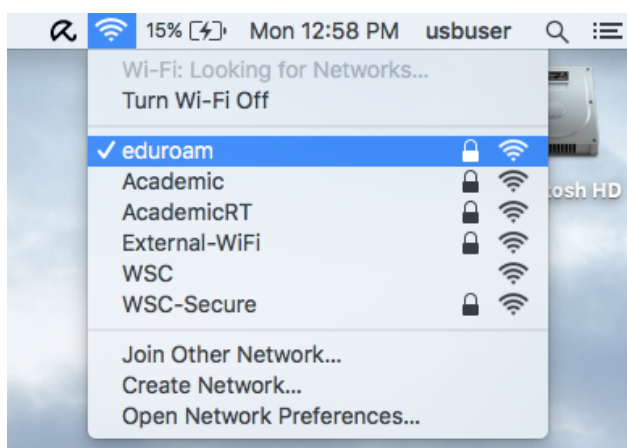


4. You may be prompted to verify a certificate.

Click Continue to connect.



5. You should now be connected to eduroam.  
If you click on the Wi-Fi icon in the top right menu, you can verify that eduroam is connected by the tick icon to the left of the name.

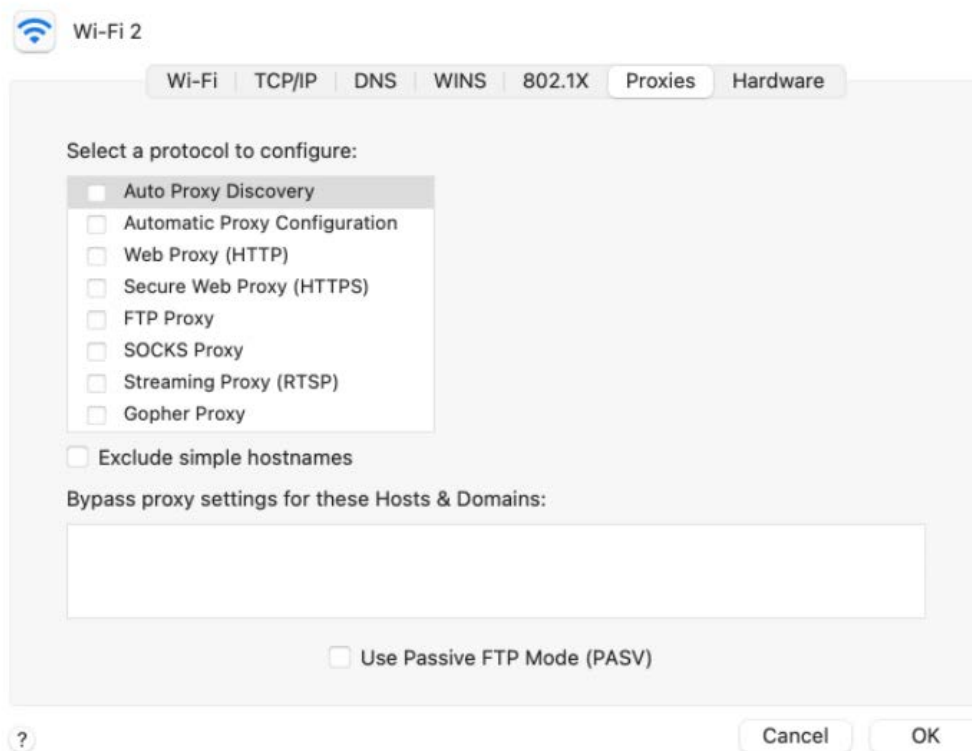


If you encounter issues connecting to eduroam, please first double-check you are entering your full college email address ending in wsc.ac.uk, and that you have typed your password correctly.

Please also ensure that you have turned off any VPN (including the Apple Private relay if you use it as part of a iCloud+ subscription)

Also ensure you don't have any proxies set.

System Preferences > Network > WiFi > Advanced > Proxies When Completed Click Ok then Click Apply.



If you are a West Suffolk College staff member or student, please visit the college's IT Services department for further support.

If you are a roaming user or a visitor from a different eduroam institution, their IT department will be your first point of contact.