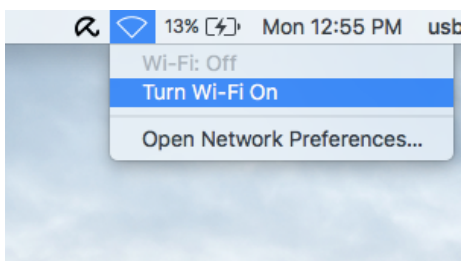
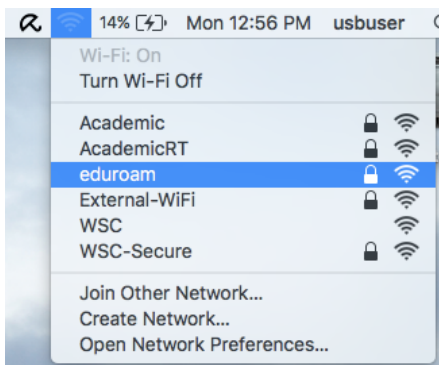


Connecting to eduroam on macOS Devices at West Suffolk College

1. Open the Wi-Fi menu in the top right of the screen on your macOS device, and ensure it is turned on.

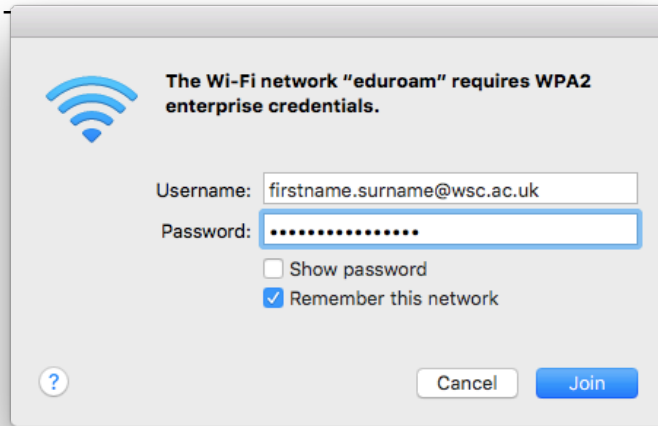


2. Choose 'eduroam' from the list of nearby Wi-Fi networks that appears.



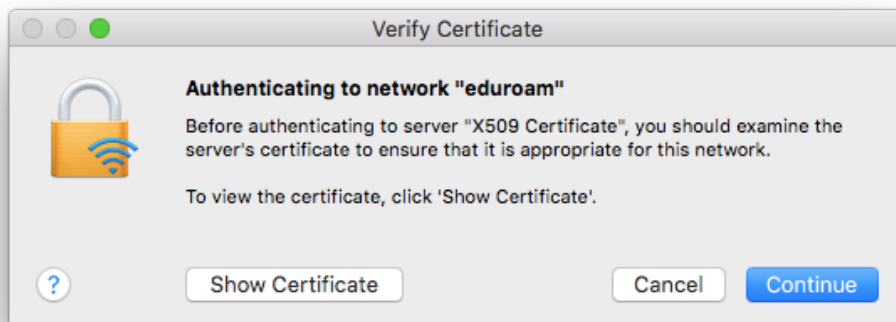
3. A new window will appear prompting you for your Username and Password.

Enter your full West Suffolk College email address and your password. The email address and password are the same as the ones you use for all other West Suffolk College systems and computers.



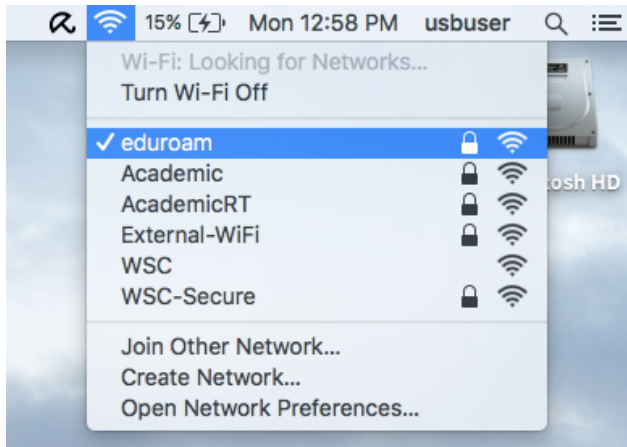
The screenshot shows a macOS dialog box titled "The Wi-Fi network 'eduroam' requires WPA2 enterprise credentials." It features a blue Wi-Fi icon in the top left. Below the title, there are two input fields: "Username:" with the text "firstname.surname@wsc.ac.uk" and "Password:" with a masked password of ten dots. Below the password field, there are two checkboxes: "Show password" (unchecked) and "Remember this network" (checked). At the bottom, there is a question mark icon on the left, and "Cancel" and "Join" buttons on the right.

4. You may be prompted to verify a certificate.
Click Continue to connect.



The screenshot shows a macOS dialog box titled "Verify Certificate". It features a yellow padlock icon with a Wi-Fi signal in the top left. The main text reads: "Authenticating to network 'eduroam'" followed by "Before authenticating to server 'X509 Certificate', you should examine the server's certificate to ensure that it is appropriate for this network." Below this, it says "To view the certificate, click 'Show Certificate'". At the bottom, there is a question mark icon on the left, and "Show Certificate", "Cancel", and "Continue" buttons on the right.

5. You should now be connected to eduroam.
If you click on the Wi-Fi icon in the top right menu, you can verify that eduroam is connected by the tick icon to the left of the name.



If you encounter issues connecting to eduroam, please first double-check you are entering your full college email address ending in wsc.ac.uk, and that you have typed your password correctly.

If you are a West Suffolk College staff member or student, please visit the college's IT Services department for further support.

If you are a roaming user or a visitor from a different eduroam institution, their IT department will be your first point of contact.