Procedures Manual



02.04.01 RECRUITMENT AND ADMISSIONS PROCESS

- **PURPOSE**To provide students and staff with clear guidance on the
practices and procedures the College shall use when
admitting a student to a programme of study.
- **SCOPE** All full and part time applicants for classroom based vocational study programmes.
- **RESPONSIBILITY** Admissions Team, Curriculum Teams, Support Teams, Vice Principal Student and Learning Support and Head of Admissions and Student Futures.

1.0 General Statement on Admissions

West Suffolk College is committed to dealing with all potential students' applications fairly and efficiently. Clear information regarding application, interview and enrolment will be available to applicants and the College will make every effort to meet the targets shown for handling applications.

The College accepts that the provision of accurate and appropriate pre-entry information and support to prospective students is fundamental to ensuring applicants are admitted to the College at the appropriate level to suit their individual learning aims with suitably tailored student support. The College will make every effort to identify and provide support for students with disabilities and learning difficulties.

The College will make every effort to:

- **1.1** Deal with all applications fairly and in order of receipt.
- **1.2** State clearly the fee structure and available fee reductions.
- **1.3** Handle all applications and admissions in accordance with current legislation and the College's <u>Equality and Diversity Policy (01.04.01)</u>.
- **1.4** Request and store only information that complies fully with current legislation and with the requirements of the <u>Data Protection Act 1988 (Data Protection Policy (01.21.01).</u>

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2.0 Response to General Enquiries and Requests for Information

- **2.1 Postal enquiries** Relevant information is gathered together e.g. Course Information Sheets/brochures and then sent with a covering letter within three working days of receipt.
- **2.2 Email enquiries** Any enquiry e-mails received internally or externally are responded to within three working days of receipt. The information they require will be forwarded by email or external post.
- **2.3** Website enquiries All enquirers also have the option through the website to enquire for further information; this report is then forwarded to the Student Futures Team from CIS (College Information Service) to respond within three working days. The relevant course information is then emailed to the prospective applicant or sent via external mail, along with an email to check this is the information they required.
- **2.4 Telephone/Personal Callers** Messages are taken and dealt with in the appropriate manner.

3.0 Information, Advice and Guidance Opportunities

- **3.1** Information, Advice and Guidance (IAG) Provision is delivered in accordance with the <u>Information, Advice and Guidance Policy (02.02.01</u>). IAG is available at each stage of the student journey and can be identified as the following:
 - a) Pre-entry before Induction
 - b) On-course during the academic session
 - c) Pre-exit activities relevant to the preparation of students to progress on from their current course of study
 - d) Alumni Students who have left the College

4.0 Applications for Classroom Based Vocational Study Programmes

All applicants for a full-time and part-time classroom based vocational study programme are required to complete an application form, this can be either paper-based or online via the College website.

Existing students will have an application automatically generated for their progression course where applicable. An OFFERC will be assigned pending an interview with the new course team.

4.1 Receipt of Application

On receipt of a paper application, Admissions Team will date stamp the form and then enter it in full onto Unit-e.

On receipt of an online application, the Systems Analyst will generate a report to Unit-e and advise the Admissions Team.

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An acknowledgement email will be sent within five working days of receipt of application.

The Admissions Team will allocate the next available interview date and record this onto Unit-e.

The Admissions Team will then send a letter and an email inviting applicants for interview on the previously agreed date. Information regarding the interview process and OFFER variants will be included. Applicants are then required to write/email/telephone if they are unable to attend on this day. A new date will be assigned.

4.2 Application referrals

There will be instances where applications will need to be referred **prior** to the interview being held. Referral will be made if any of the following are indicated at application stage:

- a) Criminal Conviction
- b) Education, Health and Care Plan (139a)
- c) Age outside of general criteria for selected course
- d) Residency if not resident in the UK or another EEA country for the three years preceding the start date of the course
- e) Positive DBS

Any of the above will be looked at by the Special Admissions Board which holds a fortnightly meeting. It will be at the discretion of the Special Admissions Board whether or not the applicant will be invited in for interview at this stage or if further investigation is necessary. Any student who has declared a criminal conviction will require a rigorous Risk Assessment prior to interview.

Any applicant that discloses any of these referral reasons during the interview or in general conversation will also be referred to the Special Admissions Board.

In addition to the above, applicants who declare that they require additional support or alternative arrangements at interview will be referred to the appropriate teams as below:

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5.0 Interview

Full-Time courses:

Interviews are held regularly throughout the year. All dates are agreed in advance for the entire academic year and published on the College calendar. All applicants will be have a group course talk by the either the Director/Subject Leader, Course Director or Course Tutor. A tour of the College may be provided, including course specific areas. 1-1 interviews will then take place.

Student Futures staff will be available to provide general information on the following: course information, College policies, student life, progression advice and opportunities, career advice and opportunities, and general College information.

Learning Support staff will be available to undertake learning support interviews where applicable (see Section 6)

Part-Time courses:

Interviews will take place in the Summer term on dates specified by the Course Director. An acknowledgement will be sent to advise the applicant of the interview schedule. 1-1 interviews will then take place.

Flexibility within the interview dates and schedules can take place dependent on application numbers and staff availability.

Any student who has applied for a course whereby colour vision deficiency may be a barrier to future employment will be asked to complete a Colour Vision Testing – Career Advice Form (02.05.01F1).

For all interviews the following information will be collected:

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- GCSE Grades for maths, English and science (predicted or actual)
- Learning support information
- Health and disability information
- Changes to personal details

The interviewer will document this information on an electronic Record of Interview form (paper based also available if necessary) as well as any other relevant information picked up through the one-to-one discussion.

6.0 Outcome of the Interview

The offer made will be one of the following:

OFFER OFFERER OFFERERSI	Firm unconditional Subject to satisfactory reference/report and entry requirements Subject to learning support interview and satisfactory reference/report and entry requirements
OFFERA	Subject to approval from the Special Admissions Board
OFFERW	Subject to Welfare Assessment and satisfactory reference/report and entry requirements
OFFERH	Subject to Health and Safety Assessment and satisfactory reference/report and entry requirements
REVIEW6	Subject to a 6 week review period
REVIEW12	Subject to a 12 week review period
OFFERC	Continuing learner – subject to entry requirements PLUS satisfactory completion on your current course
REFERRAL	No Offer on applied course – refer (please indicate either course to be referred, Advice and Guidance or Other)
NO OFFER	Reason to be stated

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Depending on the offer made, the offer will then follow an approval process as below:



Once an offer has been confirmed this will be passed onto the Admissions Team through the Folio process and an 'Offer' will be sent to the student by email based on the above. Within the offer will be further information regarding their entry requirements.

Any person who applies for a full-time or part-time classroom based vocational study programmes at West Suffolk College, commencing September 2018, will be offered a place at the College. If they are unable to meet the entry requirements for their chosen course by September they will be offered a place on an alternative course. There may be exceptional circumstances where this is not appropriate and in such circumstances this should be referred to the Special Admissions Board as soon as possible.

It will be at the discretion of the Special Admissions Board whether or not the applicant will be offered a place or if further investigation is necessary.

7.0 Keeping Warm

All applicants who are due to take their GCSE's this year will be sent a 'Good Luck with your exams' postcard as well as a text message in May.

Vocational area specific emails will be sent throughout the year from the marketing team.

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8.0 Enrolment

All applicants that have an offer will be invited to attend their Enrolment Event which includes the following:

- a) Tour of the College
- b) Detailed information regarding the course, including any specialist equipment that may be required
- c) Completion of enrolment paperwork (as per Procedure <u>11.06.01</u>)
- d) Student photograph (for Membership Card)
- e) Course related activity

The key aims of the event are to give the student a taste of College life and to provide the College with the necessary information required to complete their enrolment and to assess suitability of chosen study programme.

Immediately following enrolment Course Director and Course Teams will contact absent applicants to find out why they did not attend and offer them encouragement to continue with their enrolment.

Any applicants who still wish to enrol but were unable to attend their Enrolment Event will be able to come in to College throughout the Summer.

All enrolled students will be issued with information about what happens next and what the student should do when they receive their exam results.

A postcard will be sent in mid-August to remind applicants to submit their GCSE results and dates for the start of term.

9.0 Information, Advice and Guidance period

This will be for students who have been interviewed but could not attend their enrolment event, who have applied after the Enrolment Event, who have not yet applied to the College or who have applied but have not met the entry requirements for their chosen course. Course Teams, Student Futures, Learning Support and Student Welfare will be available to ensure applicants are placed on the correct course. Interviews will take place and upon successful outcome, enrolment paperwork will also take place.

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